



Access Statement

We welcome all guests with disabilities & special needs to The Regent Hotel, however due to the nature & age of the building, there are some physical limitations to accessibility.

We request that any persons wishing to stay with us inform us of any special needs or requirements. Our reservations team know the building well, so should be able to advise on which would be the most suitable room for your stay. Please note unfortunately we do not have fully DDA compliant rooms.

Arrival

The Reception desk, Restaurant & Lounge and the cloakrooms are on one level, accessed from the front by automatic doors. We can provide a seated or express check in if needed. We offer luggage assistance, and you may leave luggage in your car if needed and we will bring it to your room.

Most of our bedrooms within the main building are accessed via stairs & there is no lift. Some of our rooms in the Courtyard area of the hotel are at ground level, though they have a step up into the room & a further step up into the shower tray. These rooms can be double or twin. The car parking is located next to these rooms, and there are ramps to the back door of the main Hotel. Between the back door & the Reception there are a couple of steps. We have a family room which has two bedrooms and one bathroom. This may be suitable for those whom wish for additional privacy,

Our public cloakrooms have accessible facilities.

There are smoke detectors, alarms & emergency lighting throughout the hotel.

We are happy to cater for allergies and specific food tolerances. Please note we cannot guarantee for trace elements as our kitchen handles all types of food.

Please note that the hotel has some pet-friendly rooms. Assistance Dogs are welcome in all areas of the Hotel.

Please call our reception & reservations team on 01539 32254 to discuss further requirements.